



WASHINGTON COURT HOUSE

Ohio

City of Washington Court House Utility Department

Information on our new Online Payment Provider Invoice Cloud.

Invoice Cloud will be providing our new payment portal with a more secure and user-friendly web site for your payments. To continue to receive email notifications of your water/sewer bills you will need to register and set up a new online account with them. You will need a current water bill with your account number and an amount due to be able to sign up.

This change only affects those who used to pay online through Go-Concepts. If you are currently set up for automatic withdrawal (ACH) through our office that will not change, if you currently pay through your bank using Bill Pay or whatever your bank has that will not change.

As before you can come into the office (Hours 7:30 AM to 4:00 PM Monday thru Friday) and pay with cash, check and credit/debit card. You can also pay over the phone (740-636-2344) with credit/debit cards.

Invoice Cloud offers many methods with which to pay your utility bill. A one-time payment option is available to pay your bill and doesn't require you to have a login account setup. You will need to have your account number to be able to search for your invoice and pay it. As before there are **no fees** charged when making a payment and we still accept Visa, Master Card, Discover and now EFT (electronic check) as forms of payment.

Invoice Cloud is a globally recognized company providing safe and secure services to many industries. Being rated as a full PCI Level 1 compliance web provider you'll never have to worry about the safety of your information and payments.

Other Features:

As before you will be able to access 24 months of billing and payment history. (Previous history will not be transferred to Invoice Cloud, if needed you can call the office 740-636-2344 to get a copy of your past payments).

You will be able to link multiple water accounts and pay them from one convenient location.

Optional paperless billing options (you will have to register online for this option).

Multiple payment methods accepted. (cash, card, EFT and ACH)

Pay from desktop, laptop, tablet and phone.

ACH – (automatic withdrawal) available from Invoice Cloud or our office

Any questions please call our office 740-636-2344 for clarification